OFFICE OF THE MUNICIPAL MAYOR Frontline Services



Service 1. Issuance of Mayor's Clearance

A clearance is being issued to applicants which may be used for recommendations for job application to concerned agencies.

Office or Division:	Office of the Mayor			
Classification:	Simple			
Type of Transaction:	G2C - Government to	o Citizen		
Who may avail:	All			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
1. Barangay Clearance		Office of the Punong Barangay		
2. Police Clearance	Nueva Valencia MPS			
3. Official Receipt of payment of clearance		Municipal Treasurers		
		Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all the required documents for encoding of the Mayor's Office staff assigned and for the signature of the Local Chief Executive. 	 Receive and verify all the documents submitted by the client. Encode the data, print and forward for Mayor's signature. 	100.00	5 minutes 7 minutes	Secretar y/ Encoder Office of the Mayor
2. Receive the duly signed clearance for local employment.	3. Record and release the duly signed clearance to the client.		3 minutes	
	TOTAL	100.00	15 minutes	

Service 2. Issuance of Birth Affidavits for Late Registration



A birth affidavit is being issued to applicants for late registration of birth.

Office or Division:	Office of the Mayor					
Classification:	Simple	Simple				
Type of Transaction:	G2C - Government to	o Citizen				
Who may avail:	All					
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE				
 Baptismal Certificate or any two (2) valid documents showing the name of mother, father, date and place of birth 		Parish Office				
2. PSA – Negative Result for Birth Certificate		Philippines Statistics Authority				
3. Two (2) witnesses with Community Tax Certificate (10 years older than the affiant)		Witnesses				
4. Official Receipt of paymer	nt for Birth Affidavit	Municipal Treasurers Office				

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit all required documents needed including the Official Receipt issued by the Municipal Treasurers Office for verification and encoding of the Mayor's Office staff assigned.	1. Encode the data, print and release the affidavit for witnesses' signature.		10 minutes	Secretary/ Encoder Office of the Mayor
 Receive the printed birth affidavit for the signature of two witnesses. 				
 Submit the duly signed affidavit by the witnesses to the Mayor's Staff assigned for signature of the Local Chief Executive. Receive the duly signed and sealed Birth Affidavit. 	2. Receive duly signed document by the witnesses and forward for Mayor's signature. Affix		5 minutes	
and sealed birth Anidavit.	 3. Record and release the duly signed clearance to the client. 		5 minutes	
	TOTAL	300.00	20 minutes	



Service 3. Issuance of Death Affidavits for Late Registration

A Death affidavit is being issued to applicants for late registration of death.

Office or Division:	Office of the Mayor			
Classification:	Simple			
Type of Transaction:	G2C - Government to	o Citizen		
Who may avail:	All			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
1. PSA – Negative Result of Death Certificate		Philippines Statistics Authority		
 Photo of Niche showing the name of the deceased and date of death or Barangay Certification as to proof that the person is deceased. 		Cemetery		
3. Two (2) witnesses with Community Tax Certificate		Witnesses		
4. Official Receipt of paymer	nt for Death Affidavit	Municipal Treasurers Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all required documents needed including the Official Receipt issued by the Municipal Treasurers Office for verification and encoding of the Mayor's Office staff assigned. Receive the printed Death Affidavit for the signature of two witnesses. Submit the duly signed affidavit by the witnesses to the Mayors Staff assigned for signature of the Local Chief Executive. 	 ACTIONS Receive, verify and examine all the documents submitted by the client for completeness. Upon review, encode the needed data and print. Release the affidavit for the witnesses ' signature. Receive duly signed document by 	300.00	4 minutes 5 minutes 3 minutes 5 minutes 1 minute	Secretary/ Encoder Office of the Mayor
	the witnesses for Mayor's signature.			
	5. Affix agency			



	seal.			
 4. Receive the duly signed and sealed Death Affidavit. 5. Provide third copy of the approved Death Affidavit for record purposes 	6. Record and release the duly signed affidavit to the client.		2 minutes	
	ΤΟΤΑΙ	. 300.00	20 minutes	



Service 4 Issuance of Marriage Affidavits for Late Registration

A Marriage affidavit is being issued to applicants for late registration of marriage.

Office or Division:	Office of the Mayor	Office of the Mayor			
Classification:	Simple				
Type of Transaction:	G2C - Government to	Citizen			
Who may avail:	All				
CHECKLIST OF REQU	UIREMENTS	WHERE TO SECURE			
1. PSA–Negative Result of Marriage Contract		Philippines Statistics Authority			
2. Two (2) witnesses with Community Tax Certificate		Witnesses			
3. Official Receipt of payme Affidavit	nt for Marriage	Municipal Treasurers Office			

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all required documents needed including the Official Receipt issued by the Municipal Treasurers Office for verification and encoding of the Mayor's Office staff assigned. 	1. Receive, verify and examine all the documents submitted by the client for	300.00	4 minutes 5 minutes	Secretary/ Encoder Office of the Mayor
2. Receive the printed Marriage Affidavit for the	completene ss.			
signature of two witnesses.	2. Upon review, encode the		3 minutes	
3. Submit the duly signed affidavit by the witnesses to the Mayors Staff assigned for signature of	needed data and print.		5 minutes	
the Local Chief Executive.	3. Releas e the affidavi			
4. Receive the duly signed and sealed Marriage Affidavit.	t for the witnes ses'		1 minute	
5. Provide third copy of the approved Marriage Affidavit for record	signatu re.		2 minutes	
purposes	4. Receive duly signed document by the witnesses for Mayor's signature.			



 5. Affix agency seal. 6. Record and release the duly signed affidavit to the client. 			
TOTAL	300.00	20 minutes	



Service 5. Issuance of Affidavits of Discrepancy on Personal Information's

An affidavit of discrepancy is being issued to applicants for correction of their personal information's.

Office or Division:	Office of the Mayor			
Classification:	Simple			
Type of Transaction:	G2C - Government to	o Citizen		
Who may avail:	All			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
1. PSA Result showing disc personal information	repancy on	Philippines Statistics Authority		
 Scholastic Record or any two (2) legal documents as proof for correction of discrepancy 		DepEd or any Government		
3. Two (2) witnesses with Community Tax Certificate		Agencies		
 Official Receipt of payme Discrepancy 	nt for Affidavit of	Witnesses		
		Municipal Treasurers Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all required documents needed including the Official Receipt issued by the Municipal Treasurers Office for verification and encoding of the Mayor's Office staff assigned. 	 Receive, verify and examine all the documents submitted by the client for completeness. Upon review, 	300.00	4 minutes 5 minutes	Secretary/ Encoder Office of the Mayor
2. Receive the printed Affidavit of Discrepancy on Personal Information for the signature of two witnesses.	encode the needed data and print. 3. Release the affidavit for the witnesses , signature.		3 minutes	
3. Submit the duly signed affidavit by the witnesses to the Mayor's Staff assigned for signature of the Local Chief Executive.	4. Receive duly signed document by the witnesses for Mayor's signature.		5 minutes 1 minute	
	5. Affix agency seal.			



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4. Receive the duly				
signed and sealed Affidavit of Discrepancy on Personal Information.	 Record and release the duly signed affidavit to the client. 		2 minutes	
 Provide third copy of the approved Affidavit for record purposes. 				
	TOTAL	300.00	20 minutes	



Service 6. Issuance of Mayor's Permit for Business (New)

A Mayor's Permit is being issued to Business Owners allowing them to operate their Business.

Office or Division:	Office of the Mayor		
Classification:	Simple		
Type of Transaction:	G2B - Government to Business E	Intity	
Who may avail:	All		
CHECKLIST OF REQU			
 Cedula Barangay Clearance Sanitary Permit Proof of Business Registra DTI Permit/ SEC/ CDA Res Occupancy Permit Contract of Lease (if Less Location of Business (Sket Unified Application Form Fire Safety Inspection Cert 	egistration ee) etch Plan)	Municipal Treasurers Office Municipal Treasurers Office Municipal Health Office DTI/SEC Municipal Engineering Office Municipal Assessors Office BPLO/ Municipal Treasurers Office Bureau of Fire	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit unified application form with complete documentary requirements for verification.	1. Verification of documents		60 minutes	BPLO
2. Assessment and Payment of fees.	2. Assessment of Fees. Collection of Payment and issuance of Official Receipt. Forward documents to the Office of the Mayor for printing of Permit and Signature of the LCE.	Subject to Fees and charges based on 2019 Revised Revenue Code of the Municipali ty of Nueva Valencia	40 minutes	RCC / MTO
3. Receive Business Permit	3. Release of Business Permit		20 minutes	Office of the Mayor Staff/ MTO Staff
TO	TAL	Varies	120 minutes	



Service 7. Issuance of Mayor's Permit for Business (Renewal)

A Mayor's Permit is being issued to Business Owners allowing them to operate their Business.

Office or Division:	Office of the Mayor		
Classification:	Simple		
Type of Transaction:	G2B - Government to Business E	ntity	
Who may avail:	All		
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE		
 Cedula Barangay Clearance Unified Application F Sworn Statement of the second secon		Municipal Treasurers Office Municipal Treasurers Office BPLO/ Municipal Treasurers Office	
	·		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit unified application form with complete documentary requirements for verification.	1. Verification of documents		20 minutes	BPLO
2. Assessment and Payment of fees.	2. Assessment of Fees. Collection of Payment and issuance of Official Receipt. Forward documents to the Office of the Mayor for printing of Permit and Signature of the LCE.	Subject to Fees and charges based on 2019 Revised Revenue Code of the Municipali ty of Nueva Valencia	20 minutes	RCC / MTO
3. Receive Business Permit	3. Release of Business Permit		20 minutes	Office of the Mayor Staff/ MTO Staff
TO.	TAL	Varies	60 minutes	



Service 8. Issuance of Dance/Jamming Permits

A permit is being issued to clients being allowed to dance/jamming during special celebrations.

Office or Division:	Office of the Mayor		
Classification:	Simple		
Type of Transaction:	G2C - Government to Citizen		
Who may avail:	All		
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE		
1. Barangay Clearance		Office of the Punong Barangay	
2. Official Receipt of paym	ent of permit to	Municipal Treasurers Office	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit all required documents for permit preparation including	1. Receive, verify and examine all the documents submitted by the client.	300.00	3 minutes	Secretary/ Encoder Office of the Mayor
payment of required fees to the Mayor's Office staff assigned for	 Encode the needed data and print. 		5 minutes	
verification and encoding.	 Release the affidavit for applicant's signature and 		5 minutes	
printed copy of the dance/jamming	forward for signature of Chief of Police.			
permit for signature of the applicant and Chief of Police. 3. Submit the duly	 Receive duly signed permit by the applicant and Chief of Police and forward for Mayor's signature. 			
signed permit for signature of the Municipal Mayor.	5. Record and release the duly signed permit to		3 minutes	
 Receive the duly signed Dance Permit and provide copy for Mayor's Office and PNP. 	the client and provide copy for the PNP.		2 minutes	
	TOTAL	300.00	18 minutes	



Service 9. Issuance of Mayor's Permit for Cockfight

A Mayor's Permit is being issued to authorized applicants allowing the operator to operate cockfight activity.

Office or Division:	Office of the Mayor	Office of the Mayor	
Classification:	Simple		
Type of Transaction:	G2B - Government to	b Business Entity	
Who may avail:	Authorized Represer	itative	
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE	
1. Barangay Clearance	Office of the Punong Barangay		
2. Copy of SB Resolution granting authority as Cockpit Operator		Cockpit Operator/Sangguniang Bayan Office	
3. Official Receipt of payme Cockfighting	nt for	Municipal Treasurers Office	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit all required documents for permit preparation including payment of required fees to the Mayor's Office staff assigned for verification and encoding and for Mayor's signature.	 Receive, verify and examine all the documents submitted by the client. Encode the needed data 	1,000.00	3 minutes 5 minutes	Secretary/ Encoder Office of the Mayor
	and print and forward for Mayor's signature.			
2. Receive the duly signed Mayors Permit for cockfighting and provide copy for Mayor, s Office for records purposes.	3. Record and release the duly signed permit to the client and provide copy for the PNP.		2 minutes	
	TOTAL	1,000.00	10 minutes	



Service 10. Issuance of Mayor's Permit for Building Construction

Issuance of Mayor's permit for building construction is being issued to applicants to allow them for building construction.

Office or Division:	Office of the Mayor			
Classification:	Simple	Simple		
Type of Transaction:	G2C - Government to	o Citizen		
Who may avail:	All			
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE			
1. Zoning Clearance issued by the Zoning Officer with complete attachments		Office of the Zoning Officer-MPDO		
2. Official Receipt of payment for Mayors Permit		Municipal Treasurers Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all the required documents for issuance of permit to the Mayor's Office staff assigned and for encoding and signature of the Municipal Mayor. Receive the duly signed Mayors Permit for building construction and provide copy for Mayor's office for record purposes. 	 Receive, verify and examine all the documents submitted by the client. Encode the data needed, print and forward for Mayor's signature. Record and release the duly signed permit to the client. 	200.00	3 minutes 5 minutes 2 minutes	Secretary/ Encoder Office of the Mayor
	TOTAL	200.00	10 minutes	



Service 11. Issuance of Mayor's Permit for Electrical Installation for Light Materials/Semi-Concrete Houses

Issuance of Mayor's permit for Electrical installation for light materials and Semi-concrete houses within the municipality is being issued to applicants allow them to install electrical connections.

Office or Division:	Office of the Mayor		
Classification:	Simple		
Type of Transaction:	G2C - Government t	o Citizen	
Who may avail:	All		
CHECKLIST OF REQU	UIREMENTS WHERE TO SECURE		
1. Complete Documents for Electrical Installation from Engineering Office		Office of the Municipal Engineer	
 Official Receipt of payment for Electrical Installation on Light Materials, Semi- Concrete Houses 		Municipal Treasurers Office	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit all required documents for permit preparation including payment of required fees at the Municipal Treasurers Office to the Mayor's Office staff assigned for verification, encoding and Mayor's signature.	 Receive, verify and examine all the documents submitted by the Municipal Engineering Office. 	200.00	3 minutes 5 minutes	Secretary/ Encoder Office of the Mayor
	2. Encode the data needed, print and forward for Mayor's signature.			
2. Receive the duly signed Mayors Permit for electrical installation and provide copy for Mayor's Office record purposes.	3. Record and release the duly signed permit to the client.		2 minutes	
	TOTAL	200.00	10 minutes	



Service 12. Issuance of Mayor's Permit for New Applicants of Tricycle Franchising

Issuance of Mayor's permit for new applicants of Tricycle franchising is being issued to client in line with their LTO registration.

Office or Division:	Office of the Mayor			
Classification:	Simple			
Type of Transaction:	G2C - Government to	o Citizen		
Who may avail:	All			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
1. Barangay Clearance		Office of the Punong Barangay		
2. Police Clearance		Nueva Valencia Municipal Police		
3. Authorization Letter		Station Land Transportation		
 Official Receipt and Certificate of Registration 		Office		
 Subscribed Joint Affidavit between the Owner and Mechanic for New Applicants 		Owner' s Copy		
 Official Receipt of payment for New Applicants 		Mechanic or Law Offices		
		Municipal Treasurers Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Submit all required documents for permit preparation including payment of required fees at the Municipal Treasurers Office to the Mayor's Office staff assigned for verification, encoding and for Mayor's signature. Receive the duly signed permit for tricycle franchising and provide copy for Mayor's Office. 	 Receive, verify and examine all the documents submitted by the client. Encode the data needed, print and forward for Mayor's signature. Record and release the duly signed permit to the client. 	200.00	5 minutes 8 minutes 2 minutes	Secretary/ Encoder Office of the Mayor
	TOTAL	200.00	10 minutes	



Service 13. Issuance of Mayor's Permit for Renewal of Applicants of Tricycle Franchising

Issuance of Mayor's permit for renewal of applicants of Tricycle franchising is being issued to client in line with their renewal to LTO registration.

Office or Division:	Office of the Mayor	
Classification:	Simple	
Type of Transaction:	G2C - Government to	o Citizen
Who may avail:	All	
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE
1. Barangay Clearance		Office of the Punong Barangay
2. Police Clearance		Nueva Valencia Municipal
3. Authorization Letter		Police Station Land
 Official Receipt and Certificate of Registration 		Transportation Office
5. Official Receipt of payme Applicants	ent for New Owner's Copy	
		Municipal Treasurers Office

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit all required documents for permit preparation including payment of required fees at the Municipal Treasurers Office to the Mayor's Office staff assigned for	1. Receive, verify and examine all the documents submitted by the client.	200.00	5 minutes 8 minutes	Secretary/ Encoder Office of the Mayor
 verification, encoding and for Mayor's signature. 2. Receive the duly signed permit for tricycle franchising and provide copy for Mayor's Office. 	 Encode the data needed, print and forward for Mayor's signature. Record and release the duly signed permit to the client. 		2 minutes	
	TOTAL	200.00	10 minutes	



Service 14. Issuance of Special Permits (Daigon, Contest, Rallies, Medical Missions, Caravans, Parades, Peddlers and other special activities)

Issuance of Special permits by the Office of the Mayor to the client is used to allow them f=to conduct special activities.

Office or Division:	Office of the Mayor	Office of the Mayor		
Classification:	Simple			
Type of Transaction:	G2C - Government to	o Citizen		
Who may avail:	All			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
1. Barangay Clearance		Office of the Punong Barangay		
2. Police Clearance		Nueva Valencia Municipal Police Station		
 Official Receipt of payment for New Applicants 		Municipal Treasurers Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit all required documents for permit preparation including payment of required fees at the Municipal Treasurers Office to the Mayor's Office staff assigned for	1. Receive, verify and examine all the documents submitted by the client.	300.00	6 minutes 10 minutes	Secretary/ Encoder Office of the Mayor
 verification, encoding and for Mayor's signature. 2. Receive the duly signed permit for tricycle franchising and provide copy for Mayor's Office. 	 Encode the data needed, print and forward for Mayor's signature. Record and release the duly signed permit to the client. 		2 minutes	
	TOTAL	300.00	18 minutes	



Service 14. Issuance of Mayor's Certification for the issuance of Clearance to cut planted trees within Private Lands issued by the DENR

Issuance of Mayor's Certification for the issuance of Clearance to cut planted trees within Private Lands issued by the DENR is used by the client with their cutting tree permit application at DENR.

Office or Division:	Office of the Mayor		
Classification:	Simple		
Type of Transaction:	G2C - Government to	o Citizen	
Who may avail:	All		
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE	
 Photocopy of the Following: 1. Letter of Land Owner or A Representative 2. Authenticated Copy of La 		Lot Owner Registry of Deeds (ROD) or Assessors	
 Sketch Plan Legal Documents 		Office in case of tax declared	
 Special Power of Attorney (SPA) form the Lot Owner Affidavit if the Applicant is one of the Heirs and Only Heirs 		Owner/Law Offices	
 Waiver of Rights fro the owner of the are deceased 4. Barangay Certification (Out 	a applied is	Office of the Punong Barangay	
5. Official Receipt of Payme	nt	Municipal Treasurers Office	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit required documents (Environment)	1. Receive, verify and examine all the	100.00	3 minutes	Secretary/ Encoder Office of the Mayor
2. Join in the Conduct of Ocular Inspection /Validation to Concerned Barangay and Preparation of	documents submitted by the client.		1 day	
Report by the Environment Focal Person <i>(Environment)</i>	2. Schedule an Ocular inspection and			
3. Pay and Get Official Receipt (OR) for Certification of the Municipal Treasurers	coordinate with the availability of one Barangay Official and the applicant with accomplishe d			



	assessment report duly signed.			
Office	3. Receive, encode the data needed, print		15 minutes	
4. Submit Complete Documents (Environment)	and forward for Mayor's signature.			
5. Wait for the Issuance of Mayor's Certification <i>(Mayor's Office)</i>	 Record and release the duly signed permit to the client. 		3 minutes	
	TOTAL	100.00	1 day & 24 minutes	



Service 15. Issuance of Mayor's Certification for Clearance to Transport Application on Timber Products issued by the DENR

Issuance of Mayors Certification for Clearance to transport application on Timber Products issued by the DENR is being issued in line with their DENR application.

Office or Division:	Office of the Mayor	
Classification:	Simple	
Type of Transaction:	G2C - Government to	o Citizen
Who may avail:	All	
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE
 Application Request Approved Certificate of The Ownership including Allow Volume to Cut in Private issued by DENR (Photocol) Special Power of Attorney (Photocopy) Barangay Certification (P) Official Receipt of Payme purpose 	wable Harvestable Tree Plantation opy) y (SPA) hotocopy)	Applicant DENR Law Offices Office of the Punong Barangay Municipal Treasurers Office

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit required documents (Environment)	1. Receive, verify and examine all the	300.00	7 minutes	Secretary/ Encoder Office of the Mayor
2. Pay and Get Official Receipt (OR) for Certification (<i>Treasurers Office</i>)	documents submitted by the client.		11 minutes	
3. Wait for the Issuance of Mayor's Certification <i>(Mayor's Office)</i>	2. Encode the data needed, print and forward for Mayor's signature.		3 minutes	
	3. Record and release the duly signed permit to the client.			
	TOTAL	300.00	21 minutes	



Service 16. Distribution of Seedlings of Forest Trees and Fruit Trees

Issuance of Special permits by the Office of the Mayor to the client is used to allow them to conduct special activities.

Office or Division:	Office of the Mayor			
Classification:	Simple			
Type of Transaction:	G2C - Government to Citizen			
Who may avail:	All			
CHECKLIST OF REQUIREMENTS WHERE TO SECU		WHERE TO SECURE		
1. Letter request by the beneficiary		Beneficiary Citizen, organization or barangay		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit letter request	1. Receive and record letter	None	5 minutes	Secretary/ Encoder
2. Fill up evaluation sheet	request submitted by the			Office of the Mayor
3. Sign acknowledgement	client.		6 minutes	
receipt	2. Instruct client to fill			
4. Acceptance of seedlings.	up the form and sign the acknowled gement receipt		12 minutes	
	3. Release the			
	seedling s to the client.			
	TOTAL	None	23 minutes	



Service 17. Request for Technical Assistance for Tree Planting, Mangrove Planting, Clean Up Drives and Information Education Campaigns

The request for Technical Assistance for Tree Planting, Mangrove Planting, Clean-Up Drives and Information Education Campaigns will be used to proceed for the conduct of the activity

Office or Division:	Office of the Mayor		
Classification:	Simple		
Type of Transaction:	G2C - Government to Citizen		
Who may avail:	All		
CHECKLIST OF REQU	OF REQUIREMENTS WHERE TO SECURE		
1. Letter request		Beneficiary Citizen, organization or barangay	

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
1. Submit letter request	 Receive and record letter request submitted by the 	None	5 minutes	Secretary/ Encoder Office of
2. Wait for the approval of the LCE with duly signed routing slip and present to the Office of the Municipal Agriculturist.	client. 3. Instruct client with signed routing slip to proceed to Office of the Municipal Agriculturist for appropriate action.		10 minutes	the Mayor
3. Confirm schedule with the Focal Person assigned.	 Confirm schedule to the client. 		7 minutes	
	None	23 minutes		



Service 20. Issuance of Mayor's Permit for Resorts Owners

A Mayor's Permit is being to Resorts Owners allowing them to operate business.

Office or Division:	Office of the Mayor			
Classification:	Simple			
Type of Transaction:	G2B - Government to Business Entity			
Who may avail:	All			
CHECKLIST OF REQU	JIREMENTS	WHERE TO SECURE		
1. Barangay Clearance		Office of the Punong Barangay		
2. Police Clearance		Nueva Valencia Municipal Police Station		
3. DTI Permit or SEC Regist	tration	DTI/SEC		
4. Fire Safety Inspection Certificate		Bureau of Fire Protection		
5. BSP Plate		Owners Copy		
 Official Receipt of payment for business permit 		Municipal Treasurers Office		

CLIENT STEPS	AGENCY ACTIONS	FEES TO BE PAID	PROCESSING TIME	PERSON RESPONSIBLE
 Get checklist of all the required documents at the Municipal Treasurers Office for compliance. 			3 minutes	Secretary/ Encoder Office of the Mayor
 Submit all the documentary requirements for verification and encoding of the Mayor's Office staff assigned including the payment of required fees for signature of the Municipal Mayor. Receive the duly signed business permit and provide copy to the 	 Receive, verify and examine all the documents submitted by the client for completeness. Encode the needed data, print and forward for Mayor's signature. 		5 minutes 5 minutes 2 minutes	
Municipal Treasurers Office for record purposes.	3. Record and release the duly signed affidavit to the client.			
	TOTAL		15 minutes	